

Module „Ereignisverfolgung“ for Captrain Deutschland GmbH

The Captrain Deutschland GmbH consolidates 15 railway and railway infrastructure companies under its umbrella. Task for BGI Solutions was the development of a user friendly standard application for reporting operational incidents, which can be used by all 15 companies, and therefore ensure a consistent format and workflow. So far, reporting was carried out by each company individually with different templates.



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BGI Solutions has developed the module „Ereignisverfolgung“ (incident tracking) as an independent web-application, which uses the internal Captrain disposition system for planning, conducting and accounting of requests as a backend application. Operational incidents are recorded and reported via Microsoft Silverlight and intranet web techniques. Additionally, requests of the „Allgemeinverfügung der Eisenbahn-Unfalluntersuchungsstelle des Bundes (EUB)“ (general decree of the German government regarding rail incidents) can be displayed.

After implementation of the incident tracking system a consistent tool for reporting operational incidents is now available for all companies of the Captrain Deutschland GmbH. Moreover this module simplifies a standardised assessment within the internal quality assurance management system.

Frank Kschonsak, Head of IT, Captrain Deutschland GmbH:

„I would like to thank BGI Solutions for the efficient and targeted collaboration. I was especially convinced by the high level of the developers work quality, the good communication with a direct contact person and the fast reaction times regarding change requests.“

Captrain Deutschland is specialised in transport solutions on rail. Captrain`s comprehensive knowhow is the basis for cutting-edge transport conceptual designs. High-capacity locomotives, state-of-the-art wagon technology, services on train, shunting and infrastructure as well as loading and unloading on site are tied into a tailor-made rail transport system — locally, regionally and throughout Europe.

In Germany, Captrain has operational sites all over the country, thus securing regional knowledge and personal contact nearby. In 2010 Captrain Deutschland and its 846 employees, 116 locomotives and 1950 freight wagons transported more than 35.4 million tons of goods reaching revenue of 140 million Euro. Captrain Deutschland owns more than 540 km of railway infrastructure and 5 specialised service centres. Captrain Deutschland is a subsidiary of the French SNCF-Geodis-Group, one of the largest freight and logistics companies in Europe.